



Handout 4: Role Play Observation Guidelines


Instructions


During the role play, pay close attention to what each role player says and does. Use the questions below to guide your observations. For each question, take notes on what role players actually say (direct quotes) and do (body language) to support your point of view. At the end of the role play, share your observations with the group.


Questions


-  In what ways does Ms. Wilken's visit with the Billing family strike you as a conversation? As an interview?


-  Who does most of the talking during the visit?

-  In what ways does Ms. Wilken show that she is in tune with family members?

-  What kinds of questions does Ms. Wilken ask? How does the Billing family respond?

-  What does Ms. Wilken learn about the Billing family during this short visit?

-  What kinds of messages does the Billing family receive from Ms. Wilken?

-  If you were Ms. Wilken, what would you say or do next to build a partnership with the Billing family?