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Program Management and Fiscal Operations



# Implementing EHS-CC Ongoing Monitoring Systems: Partner Support

# Welcome!



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# Session Objectives

- Examine ongoing monitoring as the system to ensure grantees and partners are providing quality services
- Recognize the distinct role of the partner at the local level for ongoing monitoring and oversight
- Share approaches that colleagues have taken to address Early Head Start ongoing monitoring requirements
- Participate in a confidential online evaluation that will help us better meet your needs



# Why Ongoing Monitoring?



- Ensure quality services
- Meet Early Head Start requirements
- Accountability for ALL

# Accountability

	Quantity	Quality
Effort	How much are we doing?	How well are we doing it?
Effect	Will children, families, staff, and community be better off? #	Will children, families, staff, and community be better off? %

Adapted from *Trying Hard is Not Good Enough* – Mark Friedman



# Guiding Principles



- Partnerships are in the infant stage – nurture the relationship first and foremost
- Ensure partners are fully informed of the purpose of ongoing monitoring
- Prioritize – what’s the most important information the partner needs to know over the first 12 months, 18 months...



# Guiding Principles

- Not everything has equal weight or importance – the system can grow and mature overtime
- If partners are expected to assume additional responsibilities, provide the resources from the partnership funds to fulfill those responsibilities
- Individualize expectations – meet partners where they are

# Self-reflection



**What is your  
level of support?**

# What is Monitoring?



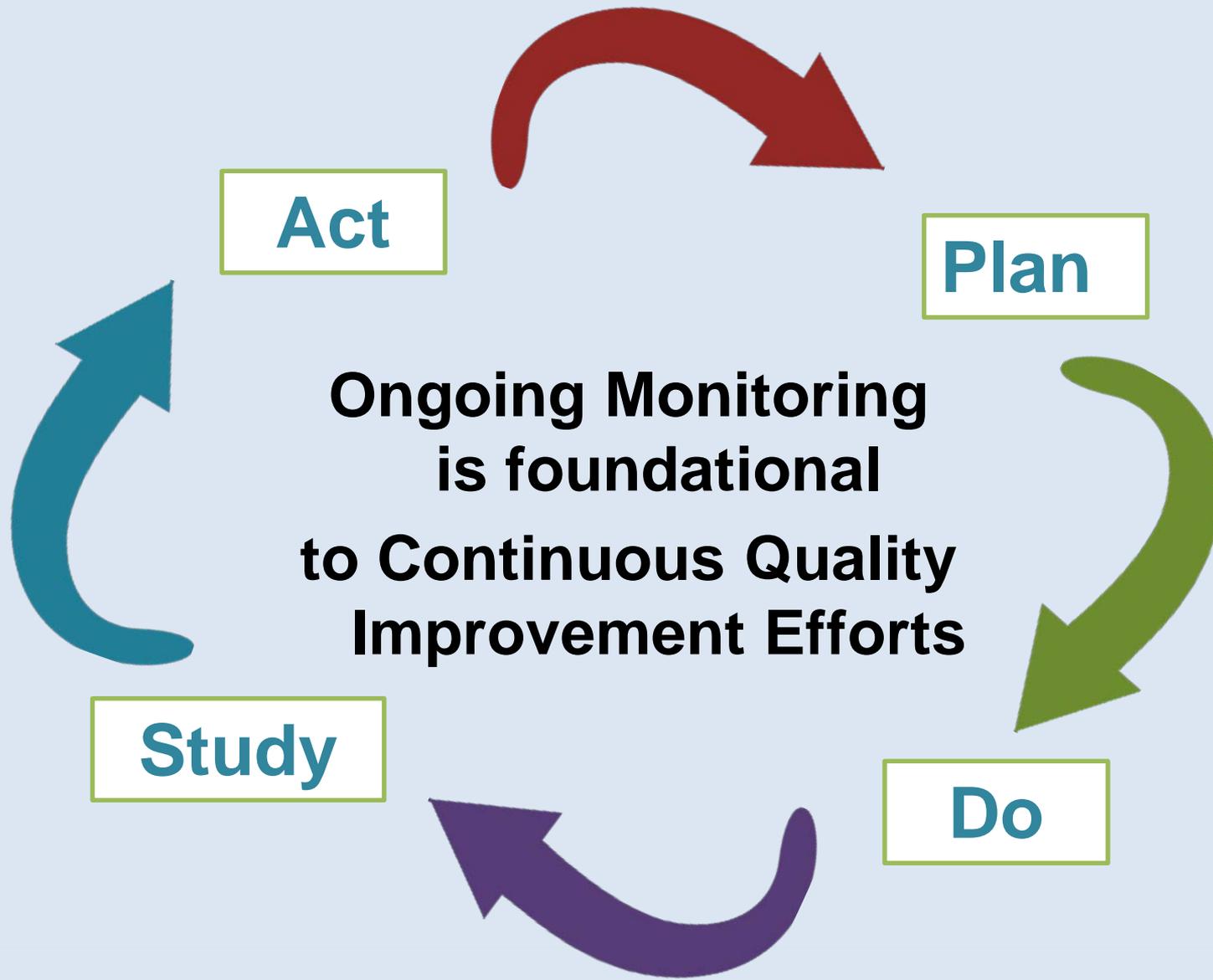
- Federal level
- State level
- Local level

# EHS-CC Partnership Ongoing Monitoring

# MONITORING



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# Oversight and Ongoing Monitoring

## What it is – it...

- Validates what works well
- Identifies what needs more resources and/or improvement
- Is transparent, understood and embraced by all

## What it is not...

- Onerous or punitive

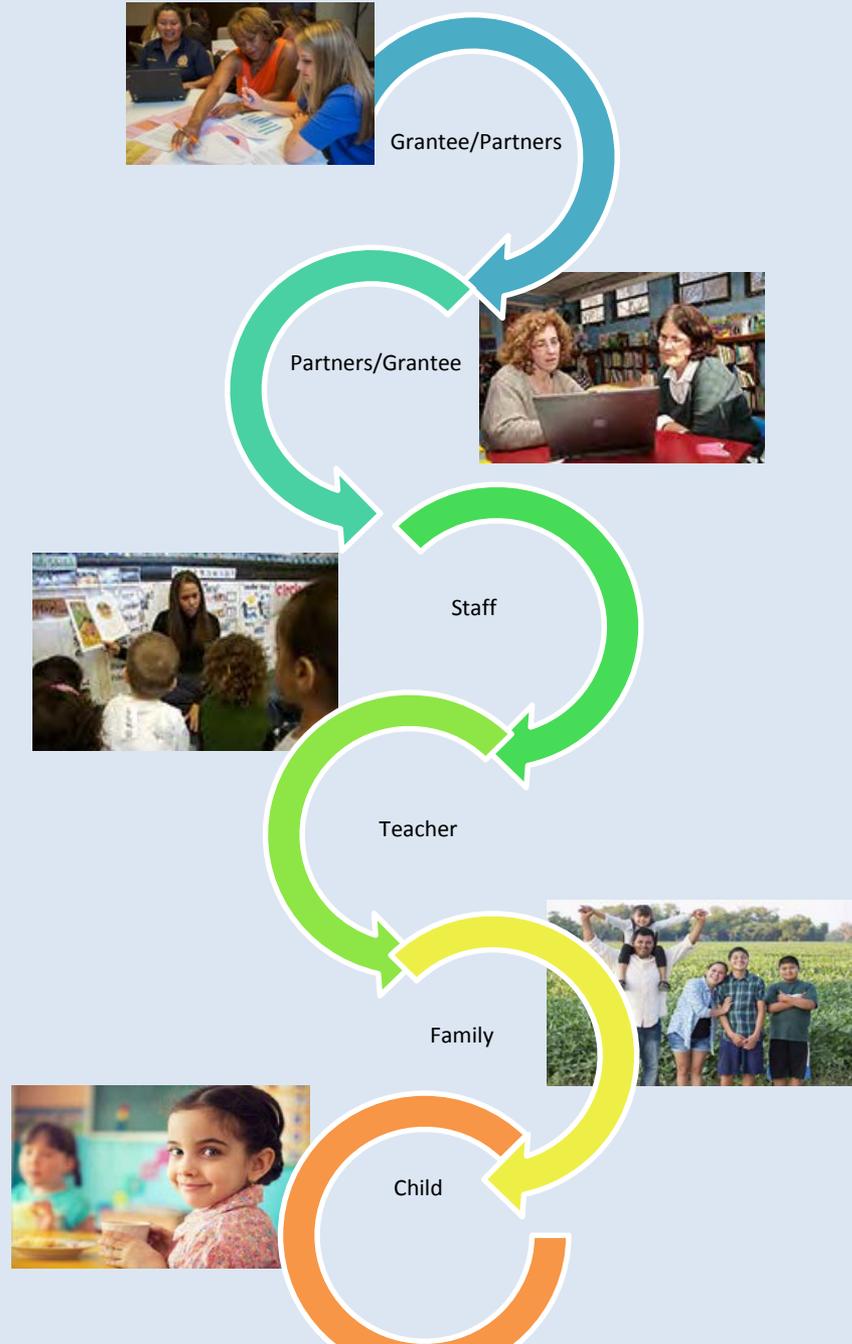
# How Do We Support Ongoing Monitoring?



- Recordkeeping & Reporting
- Communication
- Accountability

“Do unto others  
as you would have  
others do unto  
others.”

-Jeree Pawl



# Critical Systems

**Recordkeeping & Reporting  
and Communication  
create a solid foundation  
for  
Ongoing Monitoring**

# Ongoing Monitoring at the Partnership Level



# EHS-CC Partnership Ongoing Monitoring

**Who is  
responsible?**



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# Self-reflection



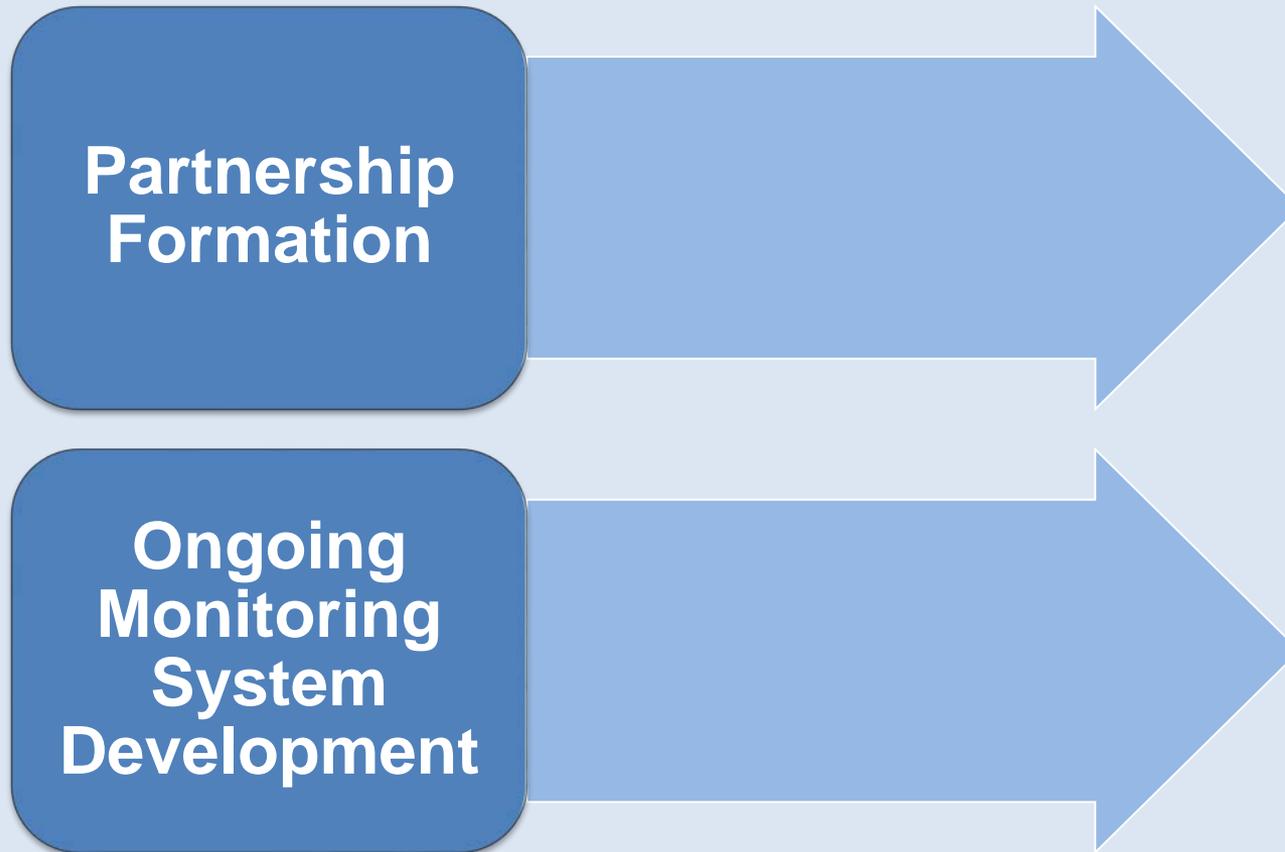
**What is your  
level of support?**

# Data Driven Decision-making

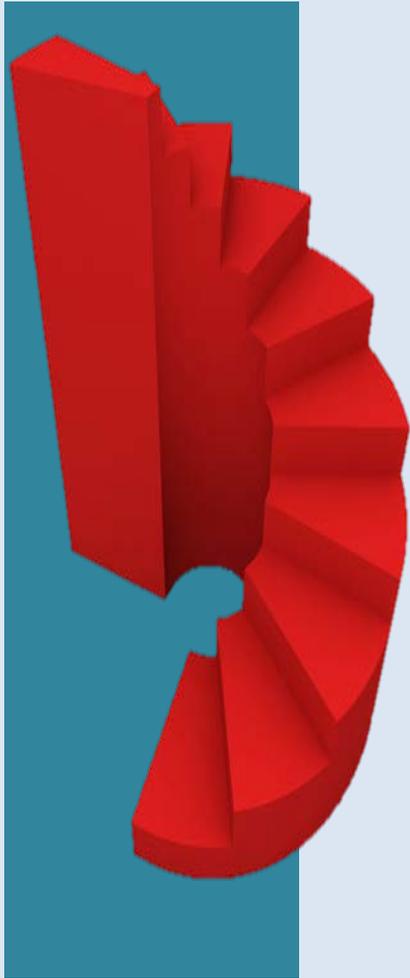


You have  
collected the  
data...now what?

# A Parallel Process



# Next Steps...



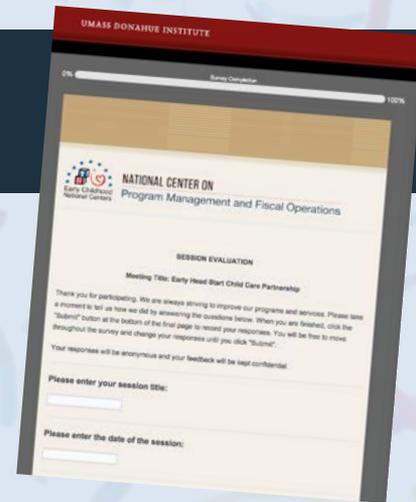
- Revisit your partnership agreement?
- Determine how you can gain a better understanding of what is expected to be monitored and when?
  - Do you know what data needs to be collected and when? Do you know how it needs to be sent to the grantee?
- Determine what training and technical assistance you need to better support your ongoing monitoring role?

# Destination Postcard



# Please, help us help you.

# feedback



A new confidential, and easy-to-complete, online evaluation form will help us learn from you what worked well in this presentation and how we can improve.

- ① To access the survey, enter the following link into your cell phone's or laptop's browser:  
<http://tinyurl.com/ehsccp-r9>
- ② When prompted, enter the following session title:  
**“OGM for Child Care Partners”**

*Thank you for supporting our ongoing monitoring.*



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## Contact PMFO

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