Mental Health Consultant-Clip: Opening-Engaging

Narrator: A Head Start teacher, Ms. Jefferson, is meeting with a parent, Mary, at the Head Start Program, where her four year old son Joe attends. Their previous conversations have included discussions about Joe's strengths, as well as some concerns about his behavior in the classroom. Joe's concerning behaviors include: frequent hitting and biting other children, yelling and screaming when he becomes angry, and having trouble following his teacher's directions. Ms. Jefferson has invited Mary to come to provide her perspective on how things are going for Joe in the program.

Ms. Jefferson: Mary, thank you so much for coming in today to talk about how things are going with Joe.

Mary: I had to rearrange my work schedule and my boss is giving me a hard time about it, but, you said it was important.